

Strategic Plan 2009

Core Purpose

Transform facilities with a commitment to excellence in project delivery, by anticipating and responding to the needs of our first class education and research university.

Mission

We renovate and sustain enduring facilities in collaboration with Facilities Services by managing design and construction projects in a manner that supports the educational, research, and public service goals of the university and exceeds the expectations of students, faculty, and staff.

Values

Service • Integrity • Teamwork • Excellence • Stewardship • Commitment

Goals

1. A responsive life cycle project delivery system for campus renovations.

Objective 1.1 Develop project specific criteria for measuring timeliness in project delivery.

Objective 1.2 Manage project cost by developing the tools needed to monitor financial status in partnership with other entities.

Objective 1.3 Assess the performance of the project team and the quality of the completed renovation project.

2. Enhanced customer service and communications regarding status of renovation projects.

Objective 2.1 Communicate effectively with students, faculty, and staff.

Objective 2.2 Confirm client understanding and agreement with content of project.

3. A positive work environment that promotes personal growth and professional success and which sustains the PMCS standard of excellence.

Objective 3.1 Align PMCS physical space to accommodate organizational needs.

Objective 3.2 Increase knowledge of PMCS staff.

Objective 3.3 Improve internal communications.

Objective 3.4 Cultivate and empower organizational, personal, and leadership excellence.

Objective 3.5 Manage workflow to recognize work/life balance.

Objective 3.6 Plan for workforce succession.

4. An optimized Project Management and Construction Services organization.

Objective 4.1 Assess and simplify renovation project delivery processes.

Objective 4.2 Assess and implement staffing plan to incorporate projects over \$4M.

Objective 4.3 Manage workload across divisions and delivery systems to improve department productivity.

5. A renovation program that supports accessible, safe, and sustainable campus facilities.

Objective 5.1 Incorporate life cycle cost management in selection of materials and equipment.

Objective 5.2 Develop a culture of sustainable renovation practices within PMCS and University.

Objective 5.3 Gather detailed infrastructure data on critical buildings to be incorporated into the VFA database.

Objective 5.4 Perform environmental and energy impact assessment on designated projects.